

HOLIDAY GUIDE

2018

Peak Season Holiday Fun



Lady's Mile 
HOLIDAY PARK

Family Run For Family Fun

WELCOME & ENJOY YOUR STAY



GREAT FAMILY FUN AT LADY'S MILE

WHY NOT DOWNLOAD THE LADY'S MILE APP TO RECEIVE ADDITIONAL OFFERS FOR YOUR STAY.



EXTRA DISCOUNTS DURING YOUR STAY!

LADY'S MILE APP COMING SOON!



Young or old, rain or shine, there's so much to keep you entertained during your time at Lady's Mile.

Our award winning pools feature an outdoor pool and slide and the warmest indoor pool in the South West. There are loads of fun things for your little ones to get involved in, from arts and crafts to our play areas.

Looking for something exciting for the whole family? We've got you covered there, with family activities such as inflatable archery. Why not take a few hours to truly pamper yourself and visit our hair and beauty salon.

The fun doesn't stop when the sun sets either. We've got lots to keep you entertained well into the night, from bars, takeaways and the restaurant to stage shows, and live music.

Best of all, many of our activities are absolutely free, so there's nothing to stop you from making the very best of your time with us.

Have a great time.

Jason and Paul – Owners



NEW FROM JUNE 2018... PUMP TRACK!



INFLATABLE FUN!



ON-PARK RESTAURANT...MMMMM!

DOWNLOAD THE LADY'S MILE APP FROM YOUR APP STORE.

FOOD FOR THOUGHT

From a quick snack to a three-course meal, we've got it covered, so take the hassle out of your holiday with our great value and range of dining experiences.

OCEANS RESTAURANT & BAR FROM 8.30AM

An excellent restaurant for family dining, offering great choices of mouth-watering food. Don't miss our famous breakfast served from 8.30am everyday.

DON'T MISS OUR CHARACTER BREAKFAST

Friday, Saturday & Monday mornings from 9.30am-10.15am.



ICE CREAM IDEAL FOR THOSE SUNNY DAYS!



OCEANS RESTAURANT & BAR MENU OFFERS A WIDE RANGE OF CHOICE



GREAT FOOD
ALL WEEK LONG

OCEANS FISH BAR & TAKEAWAY

Freshly battered fish with the tastiest chips made using the finest UK potatoes. Kids... why not try our great kids meals.

Food & On-Park Eateries

OPEN ALL YEAR ROUND

SUNDAY CARVERY

ADULTS 9.95 / WITH A DESSERT 12.95
CHILD 5.95 / WITH A DESSERT 7.45

MEXICAN STREET FOOD

FRIDAY NIGHT 6PM-9PM

ADULTS 8.95
CHILDREN 4.95

SUBJECT TO AVAILABILITY

Curry Night

SUBJECT TO AVAILABILITY

EVERY WEDNESDAY & SATURDAY
BETWEEN 6PM-9PM

ADULTS 8.95 | CHILDREN 4.95

BRINGING YOU A NIGHT OF AUTHENTIC INDIA TO YOUR TABLE

Early Bird

ALL EARLY BIRD DISHES ONLY 7.95 EACH

- MUSHROOM & PEPPER STROGANOFF ✓
- BBQ CHICKEN
- HOMEMADE CHICKEN TIKKA MASALA
- CHICKEN BURGER
- HOMEMADE LASAGNE
- SPICY NACHOS BURGER ✓ **TEAM FAVOURITE**
- 40Z CHEESEBURGER
- TURKEY, HAM & LEEK PIE
- ALL DAY BREAKFAST
- HAM, EGG & CHIPS
- MACARONI CHEESE & GARLIC BREAD ✓
- GAMMON STEAK

Served from 12 noon - 5pm daily



EVERYDAY'S BAKERY



WHY NOT START YOUR DAY WITH A MORNING BREAKFAST

SERVED FROM 8.30AM IN OCEANS RESTAURANT

There's no better way to start the day than a good filling breakfast... what more do you want when you have a day of activities ahead of you?



WAKY WAKY!

Everydays Convenience Store **Everydays Bakery.**

Our on-park Everydays Convenience Store has all your holiday needs with a great product range and includes an in-store bakery featuring a range of hot and cold food to takeaway.

Why not book another holiday at Lady's Mile in 2018 or 2019? Ask at reception for details.

Visit us on www.ladysmile.co.uk Follow us

DAYTIME ACTIVITIES

For more information about our Entertainments Programme, please find one of our Rockstars, who can tell you everything you need to know.



9.30AM

CHARACTER BREAKFAST

Monday, Friday & Saturday 9.30-10.15am

CHARACTER BREAKFAST

One of our Raccoons will make an appearance!

10.30AM

TINY TOTS PLAYTIME... For the young early birds.

TINY TOTS PLAYTIME

Tiny Tots Playtime is specially designed for those aged five and under. With a variety of resources on offer they are bound to be entertained whilst making friends with other tiny tots here on holiday. These sessions run every day from 10:30am and last around half an hour.



All parents/guardians must stay within the entertainments room whilst the activities take place, if parents/guardians wish to leave they are required to take all children they have signed in with them. Sometimes we require help from parents/guardians please don't be shy, get involved, join the adventure and let's have FUN! (All Kids Clubs are subject to change due to seasonal holidays, additional events, popularity and other factors).

11.00AM

KIDS CLUB BEGINS

(Grab your activity passport from one of our Rockstars and let the fun begin).

ANIMALIA

Animalia is an activity that explores all things WILD! If you are bonkers about bugs, fascinated by frogs or crazy about crocodiles then come and join our Rockstar Rangers in the voyage of discovery!



SPECTACULAR SCIENCE

Fancy getting stuck into some incredible scientific experiments that are bound to have the grown ups wanting to join in? Then, join our Rockstar Rangers as we put on our lab coats and experience experiments that are simply spectacular.



CREATION CITY

Creation City is a place of wonder and imagination, a world that sparks everything creative in everyone that visits. Are you crafty? Are you creative? Are you crazy? Well, you'd be crazy to miss out on this activity! BE WARNED WE MAY GET MESSY!



OTHERS ACTIVITIES...

ARE WE THERE YET?

SPACE ACADEMY

LITTLE ROCKSTARS

ROCKY V RAPHAEL

EVENING PROGRAMME

6.00PM-6.30PM

Bingo Sales

You've got to be in it to WIN it! Time to grab yourself some Bingo Tickets.

6.45PM

Eyes Down Main Session Bingo

Get those dabbers at the ready, as it time to go EYES DOWN on your Main Session Bingo, followed by your Family Prize Bingo.

7.00PM

Eyes Down for Prize Bingo

Eyes Down on Family Prize Bingo. A chance for the boys and girls to dab those dabbers and walk away with an amazing prize.

7.15PM

Fun & Games

Adults can join in too!! Everyone's a winner.

7.45PM

Rockstar Competition

Get down to the dance floor because it's time to go head to head in our ROCKSTAR COMPETITION.

8.15PM

Raccoon Roadshow

Join Rocky, Roxy, Rocco and Raphael in one of their sensational shows for 2018!

8.45PM

Adult Gameshow Time

It's Gameshow Time! Ladies and Gentlemen, it's time to be WILD, it's time to be WACKY, it's time to WIN! That's right it's GAMESHOW TIME!

9.45PM

IT'S SHOWTIME! at Lady's Mile

Come and watch one of our 2018 LIVE SHOWS!



THE BLUES BOYS



THE JUBILEE SHOW



CARIBBEAN VIBES



#GIRL POWER



KIDS WANNA ROCK



UTTER MADNESS



ELECTRIC DREAMS

FOLLOWING TIL LATE...

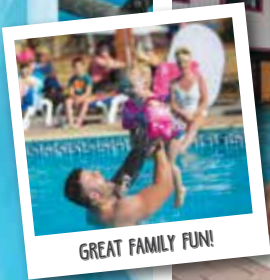
JOIN OUR ROCKSTAR RANGERS FOR PARTY DANCES AND OUR LATE NIGHT DISCO EVERY NIGHT AFTER OUR LIVE PRODUCTION SHOWS



SWIMMING POOLS

During Busy times we operate a wrist band system to safely manage guest numbers in the pool. Unfortunately when the pool is busy there may be a wait. Ask one of our team for more details.

Both our award winning outdoor and indoor pools are complete with water flumes, and our indoor pool boasts a constant warm temperature all year round! As part of our team we are proud to have our residential life guards watching you, so you can feel safe all the time you are having fun! Please remember children under the age of eight years old must be supervised.



GREAT FAMILY FUN!



OCEANS BOUTIQUE & SPA

TREAT YOURSELF TO SOME WELL DESERVED PAMPERING

Our Oceans Boutique Salon offers a wide range of beauty treatments including facials, massages, pedicures, manicures, hairdressing, spray tans and much much more, it's what being on holiday is all about! Pop in for more details.



DISCOVER WELLBEING

TIME FOR SOME PAMPERING

SPA TIME!

OUTSIDE ADVENTURES

At Lady's Mile we believe in great family fun, so this year we have created more and exciting, challenging activities to try!

Feeling energetic... then why not try our Commando Inflatable Run or set your sights on some target shooting with our Inflatable Archery.

Fancy a kick about or shoot some hoops? Why not try our new hardstanding multi-sports court* or our exciting new pump track*. Great to play a range of sports on. Fun for all the family.

PLUS!... This year we have teamed up with River EXE Adventures, specialists in kayak and canoeing experiences... This will be a great holiday, you'll never forget!!!



INFLATABLE COMMANDO RUN

*Coming June 2018



MULTI-SPORTS COURT*



NEW FOR 2018... PUMP TRACK!*



KAYAKING & CANOEING FROM £20 PER PERSON



INFLATABLE ARCHERY



SOUTHAMPTON SOCCER SCHOOL

PRICES

Inflatable Archery
£5 per person/per half hour (min. 8 people)

Commando Inflatable Run
£5 per person (min. 10 people)

EXE Adventures
From £20 per person Please enquire at reception



Southampton Soccer School
FREE - Tuesdays. Subject to availability. Book at reception.

DISCOVER ACTIVE



PLEASE ENJOY YOUR HOLIDAY, BUT WE DO HAVE SOME RULES

GENERAL INFORMATION

CHILDREN

Parents are expected to supervise their children at all times. A lost child wristband is available at reception so if your child does walk off, we can contact the parent quickly and easily.

We ask that all adults be aware of the presence of children around the park – please take special care when driving and keep to the 5mph rule.

WRISTBANDS

These must be worn to access our facilities, should you lose your band please contact reception for a replacement. Please note there may be a charge for this.

TOURING ELECTRIC

If applicable, electric cards are available in reception. If you are on a hardstanding pitch you will require a plastic card, if you are on a grass pitch you will require a paper card. After reception shuts, these cards are available at the bar.

HOT TUBS

These are checked daily from 8am. Please note that on the day of departure the tub will be emptied from this time to prepare for the next guest. Hot tubs are not to be used after 11pm.

DEPARTURE

Please note for static caravans and lodges, departure time is 10am. Late checkout may result in a £50 fine. Touring customers, check out is 11am.

CONSIDERATION FOR OTHERS

We want all our guests to enjoy their stay. We ask that certain rules are adhered to in order to support this enjoyment. We ask that all noise is kept to a minimum after 11pm and hot tubs are not used after this time. Any unruly behaviour or excessive noise may result in the occupants being removed from park. The security number is printed on your wristbands.



ARRIVAL AND DEPARTURE TIMES

Your holiday home will be available from 4pm (11am if a touring pitch) on your arrival day. If you think you may arrive after 10pm (8pm if a touring pitch) on your arrival day, please let us know. If you don't tell us and your holiday home or pitch is not occupied by 10am on the day after your arrival day we will treat your booking as cancelled and re-let the holiday home or pitch. You should leave your holiday home by 10am (11am for touring customers) on your departure date.



SUPERVISION OF CHILDREN

All children must be properly supervised by parents or guardians throughout the holiday. We are happy to provide children's clubs, special programmes of events and other facilities at some of our park but these are not childcare facilities and children remain the responsibility of their parents or guardians at all times. Please make sure you always know where your children are. Children under 8 years old and those who are not competent swimmers must be accompanied by an adult in the swimming pool areas at all times. Please note that a policy of two children to one adult in the swimming pools applies.

PETS

Please note we are only able to accept dogs in our dog friendly holiday homes or pitches, maximum of two dogs per unit. When booking you will be asked to confirm the breed of your four-legged friend. Unfortunately, we do not accept any dogs named under the Dangerous Dogs Act 1991 as amended from time to time, even where these types of dog are muzzled as required by government legislation. Pets must not be left unattended in our accommodation, your own accommodation or elsewhere, at any time on park. Dogs must be kept on a lead at all times other than in the dog exercising area. You must use the bins provided to clear

up after your dog. Dogs are not permitted in the clubhouse, restaurant, bar, shop, cafe or swimming pool areas. The lead name of the party is responsible for the dog whilst on park. Any dogs causing a nuisance maybe asked to leave the park and/or your right to occupy your pitch or holiday home maybe rescinded. Refunds in these circumstances will not be given.

USE OF YOUR HOLIDAY HOME

At the end of your holiday please leave everything in a clean and tidy condition. You are responsible for any damage to your holiday home during your stay. We reserve the right to enter your accommodation for maintenance purposes, under special circumstances or in emergencies.

BEHAVIOUR ON PARK

Our park is a family holiday park, so please ensure your behaviour is appropriate and is not noisy, offensive or likely to cause any harm or upset to other guests, staff or property at the holiday park. If we feel your behaviour is illegal, offensive, disruptive or inappropriate we will ask you to leave the holiday park.

YOUR CAR AND OTHER VEHICLES

You should comply with 5 mph speed limits and parking and other traffic regulations on park. Vehicles are brought into the holiday park at your risk and we are not responsible for loss or damage to these except where it is caused by our negligence or default or that of anyone we are responsible for. Quad bikes, hover boards or similar vehicles and commercial vehicles aren't allowed on park. Non-motorized vehicles such as scooters, skateboards, etc. are not allowed in and around the public areas.



PARK FACILITIES, WI-FI AND ENTERTAINMENT

Admission of Children Under 8 Years Old into the Swimming Pool. Children under 8 years of age must not be admitted to the swimming pool unless accompanied in the water by a responsible person of 16 years or over. A maximum of two children per responsible person is allowed.

At busy times access to our facilities may be restricted. We reserve the right to close or withdraw certain facilities or entertainment (e.g. for health and safety reasons, illness, maintenance, adverse weather conditions, seasonality or reasons beyond our control) without prior notice and we are not liable to you if we have to do so. Wi-Fi is available on the park for an extra charge. Its provision is subject to availability and network conditions. It may not be available 24 hours and is provided for leisure and not for business. Bookings are not accepted if they are wholly reliant on the uninterrupted provision of Wi-Fi.

IF YOU HAVE A PROBLEM

We do all we can to make sure you enjoy your holiday but sometimes things may go wrong. If this happens please tell reception straight away and we will try and put things right. If we can't, then you can leave on the first day of your holiday and receive a full refund of the cost of your holiday. If you decide to stay or don't give us the chance to put things right first, you'll not be entitled to a refund. If anything is not sorted out during your stay please contact our Customer Relations team by email info@ladysmile.co.uk or write to the Operations Manager, Lady's Mile Holiday Park, Week Lane, Dawlish, EX7 0LX, no later than 21 days after the end of your holiday. Letter and emails sent after this time may not be responded to.

DAWLISH COMMUNITY HOSPITAL
MINOR INJURIES UNIT TEL: 01626 868500

BARTON SURGERY
TEL: 01626 888877
Appointment necessary - 8.30-6.00pm Mon-Fri

ROYAL DEVON & EXETER HOSPITAL
TEL: 01392 411611
Nearest Accident & Emergency (approx 9 miles)

TORBAY HOSPITAL
TEL: 01803 614567
(approx 11 miles)

NHS DIRECT
TEL: 111

BOOTS CHEMIST
TEL: 01626 889139
21-22 The Strand, Dawlish

THE STRAND
TEL: 01626 890281
21-22 The Strand, Dawlish

LLOYDS PHARMACY
TEL: 01626 863228
Barton Surgery, Dawlish

TEIGNVIEW VETERINARY CENTRE
TEL: 01626 862020
Hospital Hill, Dawlish

SOME USEFUL
NUMBERS IN CASE
OF EMERGENCY

A LITTLE HELP FROM US AT LADY'S MILE

HOW TO PITCH YOUR CARAVAN OR TENT



PLEASE KEEP YOUR DISTANCE



Pitches are clearly marked as large squares, with numbers. Your caravan must be pitched with the tow bar pointing

towards the road as depicted in the diagram above. Please ensure you allow room to park your car next to your caravan/tent, which must be placed on the pitch. You must not park outside the marked area, nor on the roadway.

PLEASE NOTE:

You may only occupy a hard standing pitch if you have paid for the upgrade. We reserve the right to ask you to move pitch if required.

Lady's Mile 
HOLIDAY PARK

Family Run For Family Fun

Dawlish, Devon EX7 0LX. Tel: 01626 863411 info@ladysmile.co.uk
www.ladysmile.co.uk